

## 1 Governance Issues

As a result of our review we have identified the following areas where further work is required to improve systems or monitor how the key risks facing the Council are being managed. These are:

Governance Issue	Lead Officer	Key Delivery Milestones	Date
<p><b>Adult Social Care</b> Putting People First is a transformation programme to ensure that all people who may require adult social services support have access to information, advice and preventative services, thereby delaying or stopping their need for Adult Social Care. We have strengthened our programme and project arrangements in this area but there are still some key things we need to do to ensure our success and deliver a balanced budget.</p> <p>Adult Services improving the way we deal with referral and assessments.</p>	<p>Terry Hawkins</p> <p>Peter Gittins</p>	<p>Personal Budgets to be provided to 50% of eligible people</p> <p>Meeting performance targets and Improvement Plan</p>	<p>April 2012</p> <p>July 2011</p>
<p><b>Value for Money</b> Strategic Commissioning and how we manage our contracts – we need to improve the way we commission and monitor our contracts demonstrating value for money and driving up performance.</p> <p>Primarily this relates to Adult Social Care but there is clear scope for reviewing and improving such arrangements throughout the County Council.</p>	<p>Terry Hawkins</p> <p>Management Board</p>	<p>Review all contracts</p> <p>Delivery of Improvement Plan</p> <p>Consider the need to strengthen skills and, if necessary, capacity within the authority to improve all aspects of the commissioning / contracting / client functions across all service areas.</p>	<p>April 2012</p> <p>April 2012</p> <p>December 2011</p>
<p><b>Service Delivery Post Core Offer</b> Transition and delivery of our 'core offer' of service delivery for the people of Lincolnshire – The Council needs respond to the very</p>	<p>All Executive Directors, Asst Directors and</p>	<p>Robust budget and service quality monitoring arrangements have to be applied for the foreseeable future in</p>	<p>Ongoing</p>

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<p>different political and financial environment it now operates within. We are now expected to do what we have to do – and what we wish to do – with a lot less money. We need implement major work force change and deliver savings of £125m over the next 4 years but predominately in the first 2 years. We will need to decide what we can continue to do, stop doing, scale down or look for others to take on. There will be some risks that need to be managed effectively as we move forward:</p> <ul style="list-style-type: none"> <li>• Impact on people – those who use our services and our staff. Minimising any disruption to our 'core' services.</li> <li>• Ensuring that we have good succession planning and handover arrangements in place where experienced staff leave us.</li> <li>• Impact on our partners and key suppliers and ultimately the local economy.</li> <li>• Delivery of our savings ensuring our financial resilience for the future.</li> <li>• Ensuring that we prioritise our resources within tighter budgets whilst improving productivity and efficiency.</li> </ul>	Heads of Service.	order to secure delivery of both the financial and service delivery aspects of the core offer review outcomes.	
<p><b>Working with our Communities</b>  We were successful in being selected to participate as one of 16 National pilots to show the effectiveness of a community budget approach to supporting the needs of complex families. Working with other public sector agencies we aim to show how we can pool our resources to deliver better outcomes in a more efficient, economic and effective way. We will be responsible for managing funding of around £100m from April 2011.</p>	David O'Connor		
<p><b>Reviewing our Governance and Assurance Arrangements</b>  The people of Lincolnshire need to have confidence in the way we</p>	Lucy Pledge	Review of our Governance and	December

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<p>work, we need to show high standards in public life. It's about how we do business – it's about good governance.</p> <p>We all know that there will be tough times ahead as we move to a new era of delivering public services to the people of Lincolnshire. During this time there is no doubt that our governance structures and processes will be tested.</p>		<p>Assurance arrangements in light of potential changes in the way we work and deliver services.</p>	<p>2011</p>

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